## Data for every month ending -Nov 2024

| SN | Received<br>from              | Carriedf<br>orwardfr<br>omprevi<br>ous<br>Month | Received<br>duringth<br>emonth | TotalPe<br>nding | Resolved* | Pendingattheendo fthemonth**                |                                       | Average<br>Resoluti<br>onon<br>time^(in<br>days) |
|----|-------------------------------|---|--------------------------------|------------------|-----------|---|---------------------------------------|--|
|    |                               |   |                                |                  |           | Pending<br>g for<br>lessthan<br>3month<br>s | Pending<br>formore<br>than3<br>months |  |
| 1  | 2                             | 3   | 4                              | 5                | 6         | 7   |                                       | 8  |
| 1  | Directlyfr<br>om<br>Investors | 0   | 0                              | 0                | 0         | 0   |                                       | 0  |
| 2  | SEBI(SCO<br>RE<br>S)          | 0   | 0                              | 0                | 0         | 0   |                                       | 0  |
| 3  | Stock<br>Exchanges            | 0   | 0                              | 0                | 0         | 0   |                                       | 0  |
| 4  | OtherSour<br>ces<br>(ifany)   | 0   | 0                              | 0                | 0         | 0   |                                       | 0  |
| 5  | Grand<br>Total                | 0   | 0                              | 0                | 0         | 0   |                                       | 0  |

## Trend of monthly disposal of complaints

| SN | Month                  | Carried forward | Received | Resolved* | Pending** |
|----|------------------------|-----------------|----------|-----------|-----------|
|    |                        | from            |          |           |           |
|    |                        | previous        |          |           |           |
|    |                        | month           |          |           |           |
| 1  | 2                      | 3               | 4        | 5         | 6         |
| 1  | April-2024 to Oct-2024 | 0               | 0        | 0         | 0         |
| 2  | Nov-2024               | 0               | 0        | 0         | 0         |
|    | GrandTotal             | 0               | 0        | 0         | 0         |

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

<sup>\*\*</sup>Shouldincludetotalcomplaintspendingasonthelastdayof themonth, ifany.

<sup>^</sup>Averageresolution time is the sum total of time taken to resolve each complaint in the current month divide dby total number of complaints resolved in the current month.

## Trend of annual disposal of complaints

| SN | Year          | Carriedforward | Receiveddurin | Resolved | Pending at       |  |
|----|---------------|----------------|---------------|----------|------------------|--|
|    |               | from           | gtheyear      | during   | theendofthe year |  |
|    |               | previous       |               | the      |                  |  |
|    |               | year           |               | year     |                  |  |
| 1  | 2017-18       | 0              | 0             | 0        | 0                |  |
| 2  | 2018-19       | 0              | 1             | 1        | 0                |  |
| 3  | 2019-20       | 0              | 0             | 0        | 0                |  |
| 4  | 2020-21       | 0              | 0             | 0        | 0                |  |
| 5  | 2021-22       | 0              | 0             | 0        | 0                |  |
| 6  | 2022-23       | 0              | 1             | 1        | 0                |  |
| 7  | 2023-24       | 0              | 0             | 0        | 0                |  |
|    | Till Nov 2024 | 0              | 0             | 0        | 0                |  |
|    | GrandTotal    | 0              | 2             | 2        | 0                |  |
|    |               |                |               |          |                  |  |