

INVESTOR COMPLAINTS DATA

Data for every month ending on February, 2024

| Sr. No. | Received From | Pending as at the last month ending on January 31, 2024 | Received during month ending on February 29, 2024 | Resolved during month ending February 29, 2024* | Total Pending during month ending on February 29, 2024 [#] | Pending complaints > 1 month | Average Resolution time [^] (in days) |
|--------------------|-------------------------|---|---|---|---|------------------------------|--|
| 1. | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 |
| 2. | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 |
| 3. | Stock Exchanges | 0 | 0 | 0 | 0 | 0 | 0 |
| 4. | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 |
| Grand Total | | 0 | 0 | 0 | 0 | 0 | 0 |

Trend of monthly disposal of complaints (For 5 months on rolling basis)-

| Sr. No. | Month | Carried forward from previous month | Received during Particular month | Resolved during Particular month* | Pending at the end of particular month [#] |
|---------|-------------------|-------------------------------------|----------------------------------|-----------------------------------|---|
| 1. | October, 2023 | 0 | 0 | 0 | 0 |
| 2. | November, 2023 | 0 | 1 | 0 | 1 |
| 3. | December 31, 2023 | 1 | 0 | 1 | 0 |
| 4. | January 31, 2024 | 0 | 1 | 1 | 0 |
| 5. | February 29, 2024 | 0 | 0 | 0 | 0 |

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

[#] Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (for 5 years on rolling basis):

| Sr. No. | Year | Carried forward from previous year | Received during Particular year | Resolved during Particular year* | Pending at the end of particular year |
|--------------------|------|------------------------------------|---------------------------------|----------------------------------|---------------------------------------|
| 1. | 2021 | 0 | 0 | 0 | 0 |
| 2. | 2022 | 0 | 4 | 4 | 0 |
| 3. | 2023 | 0 | 3 | 3 | 0 |
| 4. | 2024 | 0 | 1 | 1 | 0 |
| 5. | 2025 | - | - | - | - |
| Grand Total | | 0 | 8 | 8 | 0 |