

## INVESTOR COMPLAINTS DATA

Data for every month ending on January, 2024

Sr. No.	Received From	Pending as at the last month ending on December 31, 2023	Received during month ending on January 31, 2024	Resolved during month ending January 31, 2024*	Total Pending during month ending on January 31, 2024#	Pending complaints > 1 month	Average Resolution time^ (in days)
1.	Directly from Investors	0	0	0	0	0	0
2.	SEBI (SCORES)	0	1	1	0	0	9
3.	Stock Exchanges	0	0	0	0	0	0
4.	Other Sources (if any)	0	0	0	0	0	0
<b>Grand Total</b>		<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>9</b>

Trend of monthly disposal of complaints (For 5 months on rolling basis)-

Sr. No.	Month	Carried forward from previous month	Received during Particular month	Resolved during Particular month*	Pending at the end of particular month#
1.	September 2023v	0	0	0	0
2.	October, 2023	0	0	0	0
3.	November, 2023	0	1	0	1
4.	December 31, 2023	1	0	1	0
5.	January 31, 2024	0	1	1	0

*^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.*

*\* Inclusive of complaints of previous months resolved in the current month.*

*# Inclusive of complaints pending as on the last day of the month.*

Trend of annual (Calendar year) disposal of complaints (for 5 years on rolling basis):

Sr. No.	Year	Carried forward from previous year	Received during Particular year	Resolved during Particular year*	Pending at the end of particular year
1.	2021	0	0	0	0
2.	2022	0	4	4	0
3.	2023	0	2	2	0
4.	2024	0	1	1	0
5.	2025	-	-	-	-
<b>Grand Total</b>		<b>0</b>	<b>7</b>	<b>7</b>	<b>0</b>