## INVESTOR COMPLAINTS DATA

Data for every month ending on December, 2022

| Sr. | Received <br> No. | Pending as <br> at the last <br> month <br> ending on <br> November <br> $\mathbf{3 0 , 2 0 2 2}$ | Received <br> during <br> month <br> ending on <br> December <br> $\mathbf{3 1 , 2 0 2 2}$ | Resolved <br> during <br> month <br> ending on <br> December <br> $\mathbf{3 1 , 2 0 2 2 *}$ | Total <br> Pending <br> during <br> month <br> ending on <br> December <br> $\mathbf{3 1 , 2 0 2 2 ^ { \# }}$ | Pending <br> complaints <br> $>$ 1 month | Average <br> Resolution <br> time^ <br> (in days) |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| 1. | Directly <br> from <br> Investors | 0 | 0 | 0 | 0 | 0 | 0 |
| 2. | SEBI <br> (SCORES) | 0 | 1 | 1 | 0 | 0 | 1 |
| 3. | Stock <br> Exchanges | 0 | 0 | 0 | 0 | 0 | 0 |
| 4. | Other <br> Sources (if <br> any) | 0 | 0 | 0 | 0 | 0 | 0 |
| Grand Total | $\mathbf{0}$ | $\mathbf{1}$ | $\mathbf{1}$ | $\mathbf{0}$ | $\mathbf{0}$ | $\mathbf{1}$ |  |

Trend of monthly disposal of complaints for the financial year ending on 2022-2023

| Sr. <br> No. | Month | Carried forward from previous month | Received during Particular month | Resolved during Particular month* | Pending at the end of particular month ${ }^{\text {\# }}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1. | April 2022 | 0 | 0 | 0 | 0 |
| 2. | May 2022 | 0 | 0 | 0 | 0 |
| 3. | June 2022 | 0 | 1 | 0 | 1 |
| 4. | July 2022 | 1 | 0 | 1 | 0 |
| 5. | August <br> 2022 | 0 | 0 | 0 | 0 |
| 6. | $\begin{aligned} & \text { September } \\ & 2022 \end{aligned}$ | 0 | 2 | 2 | 0 |
| 7. | October $2022$ | 0 | 0 | 0 | 0 |
| 8. | $\begin{aligned} & \text { November } \\ & 2022 \\ & \hline \end{aligned}$ | 0 | 0 | 0 | 0 |
| 9. | $\begin{aligned} & \text { December } \\ & 2022 \end{aligned}$ | 0 | 1 | 1 | 0 |
| 10. | $\begin{aligned} & \hline \text { January } \\ & 2023 \end{aligned}$ | Not Applicable |  |  |  |
| 11. | February $2023$ | Not Applicable |  |  |  |
| 12. | $\begin{aligned} & \text { March } \\ & 2023 \end{aligned}$ | Not Applicable |  |  |  |
| Grand Total |  | 1 | 4 | 4 | 1 |

${ }^{\wedge}$ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.
\# Inclusive of complaints pending as on the last day of the month.

Trend of annual for the financial year ending on 2022-2023 disposal of complaints (for 3 years on rolling basis):

| Sr. <br> No. | Year | Carried forward <br> from previous <br> year | Received during <br> Particular year | Resolved during <br> Particular year* | Pending at the end <br> of particular year |
| :--- | :---: | :---: | :---: | :---: | :---: |
| 1. | $2020-2021$ | 0 | 0 | 0 | 0 |
| 2. | $2021-2022$ | 0 | 0 | 0 | 0 |
| 3. | $2022-2023$ | 0 | 4 | 4 | 0 |
| Grand Total |  | $\mathbf{0}$ | $\mathbf{4}$ | $\mathbf{4}$ | $\mathbf{0}$ |

