**Data for every month ending – May 2022**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **S N** | **Receive d from** | **Carried forward from previous****Month** | **Receive d during the month** | **Total Pending** | **Resolved\*** | **Pending at the end of the month\*\*** | **Average Resolution on time^ (in days)** |
|  |  |  |  |  |  | **Pending g for less than 3 months** | **Pending for more than 3 months** |  |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** |
| 1 | Directly fromInvestors | **0** | **0** | **0** | **0** | **0** | **0** |
| 2 | SEBI (SCORES) | **0** | **0** | **0** | **0** | **0** | **0** |
| 3 | StockExchang es | **0** | **0** | **0** | **0** | **0** | **0** |
| 4 | Other Sources(if any) | **0** | **0** | **0** | **0** | **0** | **0** |
| 5 | **Grand****Total** | **0** | **0** | **0** | **0** | **0** | **0** |

**Trend of monthly disposal of complaints**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **SN** | **Month** | **Carried forward****from previous month** | **Received** | **Resolved\*** | **Pending\*\*** |
| **1** | **2** | **3** | **4** | **5** | **6** |
| 1 | April-2022 to April-2022 | **0** | **0** | **0** | **0** |
| 2 | May-2022 | **0** | **0** | **0** | **0** |
|  | **Grand Total** | **0** | **0** | **0** | **0** |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **SN** | **Year** | **Carried forward****from previous year** | **Received during the year** | **Resolved****during the year** | **Pending at****the end of the year** |
| 1 | 2017-18 | **0** | **0** | **0** | **0** |
| 2 | 2018-19 | **0** | **1** | **1** | **0** |
| 3 | 2019-20 | **0** | **0** | **0** | **0** |
| 4 | 2020-21 | **0** | **0** | **0** | **0** |
| 5 | 2021-22  | **0** | **0** | **0** | **0** |
|  6 | **Till May 2022** | **0** | **0** | **0** | **0** |
|  | **Grand Total** | **0** | **1** | **1** | **0** |